A STUDY THE ROLE OF HR IN RESUMPTION OF BUSINESS POST COVID-19

Ms Ramita Bhasin, Student MBA (HR), 3rd Semester, Amity Business School, Amity University, Noida (AUUP)

Abstract

This article takes a gander at the effect of the COVID 19 coronavirus episode on representatives' emotional wellness, especially mental gloom. Its goal is to recognize the principle stressors during and after COVID-19, study the primary factors that hinder the impacts that can moderate or compound the effect of COVID-19 on the psychological wellbeing of representatives, lastly offer proposals from the perspective of HR the executives to relieve COVID-. Nineteenth effect on the emotional wellness of labourers. There were 50 participants for the study, they were all from various sectors like businessmen, employees, homemakers, etc. There was no discrimination between any ages, gender and both men and women participated in the analysis. There were 35 individuals who stayed at rental houses or apartments and 15 individuals who had their own bungalows or flats. The coronavirus flare-up has constrained numerous HR groups and selection representatives to work remotely, and they presently depend vigorously on virtual meeting innovation to keep enlisting. One-on-one meetings, telephone calls, and standard eye to eye gatherings are presently totally on the web. As increasingly more workforce telecommutes inconclusively due to COVID-19. It depends vigorously on video interviews, which will make the HR groups. Overestimate or use innovations they use to scale. Despite the fact that instruments like Hangouts, Zoom, or GoToMeeting are advantageous, they are not intended for interviews, however for video conferencing. Accordingly, human asset advancements, as virtual meeting arrangements, assume a fundamental job in giving scouts the apparatuses they have to lead a quality meeting that is viable and enables the competitor. Innovation is a key viewpoint that can support all groups, particularly HR experts, to oversee correspondences, joint effort, and profitability during this season of vulnerability in the COVID-19 blaze and help HR groups to change procedures to keep up your present ability.

Keywords: HR experts, coronavirus, meetings, selections, representatives, COVID-19, workforce, innovation, human asset advancements.

Introduction

Overview

Pioneers of Chinese associations said they all found a way to counter the effect of the COVID-19 flare-up on their organizations, as indicated by another review. About 70% of human asset pioneers are happy with the manner in which their association manages the emergency. Notwithstanding the Chinese government's isolate prerequisites, 90% of associations said they were giving defensive hardware to their representatives, and 81% made crisis groups. In excess of 33% of associations (35%) expressed that they additionally give mental advising administrations to workers during this troublesome time. HR offices in all segments and friends sizes had to modify their concentration and give more consideration to the momentary strategic assignments related to the infection flare-up, and long haul key work is consigned to a second level. About half (53%) of pioneers consider remote work as the primary measure that should be balanced, as very nearly 33% of human asset directors are worried about worker adequacy since they work remotely. The terminating of staff (44%) is likewise one of the most talked-about measures to battle the scourge, in spite of the fact that this is probably going to prompt a genuine absence of assets and an appeal for ability sooner rather than later. A Korn Ferry concentrates additionally found that, albeit 90% of associations accept that the COVID-19 pandemic will negatively affect their organizations and legitimately influence their salary in 2020, the greater part of pioneers (51%) they were sure that the market all in all would recuperate. for a half-year.

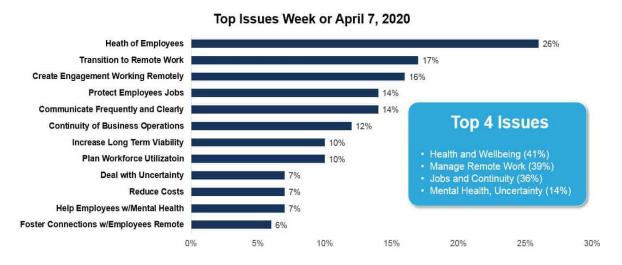
"Business pioneers should offset sympathy with business progression and the capacity to reexamine what effectiveness implies in a post-coronavirus world," said Michael Distefano, leader of the Korn Ferry Asia-Pacific. "As the outcomes of the COVID-19 episode are relied upon to be huge, however fleeting, pioneers must guarantee that suitable measures are taken to address the prompt effect of the emergency and simultaneously to guarantee that their associations be set up for an inescapable recuperation in the market. " "For human asset chiefs, this implies any progressions they make to their methodologies and approaches presently won't hinder the development of their associations later on."

Challenges and Issued faced by HR Department post Covid-19 Outbreak

The fundamental difficulties HR are facing:

- Business progression plans
- Oversee adaptable working conditions.
- Oversee representative correspondence.
- Resolve staff work environment strategy issues
- Execution of preventive measures.
- Outline of current government managed savings arrangements

Top Issues On HR Departments' Minds



Workplace HR strategies after COVID-19

It is clear how troublesome it is presented to look to the future and come back to typical life, while COVID-19 floods our expert and individual lives. In any case, when everything comes back to ordinary and our representatives come back to work, there are sure "staff" viewpoints that must be considered for our business.

Here are five viewpoints or human asset methodologies that can profit your workers and the organization's benefits. As you think about them, consider the advantages your organization can bring by actualizing comparative methodologies.

1. Personalization of workers.

Workers would prefer not to be viewed as nondescript apparatuses on enormous machines; they need to be perceived for the one of a kind worth that everybody brings to the organization. This uniqueness is additionally starting to be seen by managers. Organizations are starting

to offer progressively customized advantages and devices on the web. Instead of offering an advantages bundle, bosses utilize a wide system of specialty choices like education costs and pet protection. The thought is that giving a wide scope of choices meets the one of a kind needs of workers at any level and at any phase of their vocation. A few businesses go further and consolidate these advantages with customized online gateways. On these entries, workers can see your advantages, plan meetings with specialists, and resolve different errands explicit to them.

2. Concentrate on wellbeing

In the wake of defeating the uneasiness and stress brought about by the COVID-19 pandemic, businesses should give more consideration to the psychological well-being and general prosperity of their representatives. Comprehensive advantages are a typical method to acclimate an organization with wellbeing. These advantages spread all parts of wellbeing, including emotional well-being and money related security. In spite of the fact that these plans will change contingent upon the proposition, the thought is to give workers benefits that help improve their prosperity outside of standard medical coverage. Furthermore, the staff will be upbeat for the exertion. As indicated by a 2019 MetLife overview, the greater part of respondents said they would be increasingly keen on working for an organization that offers exhaustive advantages. A similar number of respondents said they would likewise be progressively faithful to the organization offering these advantages, and that they would almost certainly be increasingly fruitful in their work and individual lives.

3. Work adaptability

Indeed, even before the COVID-19 pandemic, a changing activity scene created. Move 9-5 offers an approach to new plans in this economy. Following a little while of working at home, a few representatives might be hesitant to come back to their ordinary work hours. A few businesses may like to be more sympathetic than others, however, the general pattern is that representatives don't should be in the workplace for eight hours every day. A few organizations permit adaptable hours, permitting representatives to leave promptly that day and remunerate others, and others just let representatives work their own hours every week on the off chance that they signify 40. Despite the fact that strategies will change by the organization, the thought is that representatives need some adaptability in the working environment when their own lives require it. It very well may be as basic as letting them telecommute every so often. Notwithstanding how you choose to oversee adaptability in your business, this will proceed into 2020 and is probably going to extend as commonality with remote work increments.

4. Staff improvement

As the pattern toward representative personalization appears, workers, need to be esteemed at the individual level. One of the manners in which bosses show their gratefulness is through an expert turn of events, which assists workers with feeling important as well as helps fill information holes inside the organization. What's more, proceeding with instruction can be much more significant than that. As per a Deloitte report, "the powerlessness to learn and develop" is the primary motivation behind why workers leave their organizations. As bosses gain ubiquity, you can hope for something else and more workers to be broadly educated and urged to look for development openings inside the nation with the goal that they don't search out different managers for portability.

5. Man-made intelligence-controlled innovation

Man-made reasoning (AI) will be a proceeding with the pattern for years to come as managers try to reduce expenses in a conceivably declining economy. Computer-based intelligence offers organizations the chance to accomplish like never before previously, for a small amount of the exertion. Staff commonly use IR to deal with their human capital. A few businesses utilize computerized reasoning frameworks to self-governing choose applicants and move them to work during the application procedure, sparing staff incalculable hours. Different businesses use AI to screen representatives so they can deliberately address efficiency issues exclusively. With regard to following complex informational collections, AI will be the response for HR. Perceive how this inventive innovation digs into HR.

6. Utilization of HR innovation to oversee interchanges, efficiency, and enrolment.

Innovation is a key viewpoint that can support all groups, particularly HR experts, to oversee correspondences, joint effort, and profitability during this season of vulnerability in the COVID-19 blaze and help HR groups to change procedures to keep up your present ability. With a large group of changes, for example, the conclusion of corporate workplaces and the transitory suspension of visa gatherings with the administration, HR groups, remote residents, and their legal advisors have a great deal to follow. Organizations can actualize innovations to manage these issues and enhance movement administrations, giving the clear correspondence between all gatherings included. The innovative arrangements are advanced to oversee and advance the handling of all the essential data all through the migration procedure. Human asset advancements not just assume a key job in the current selecting process yet can likewise be utilized to keep up commitment and rationality of current workers during social separation. Fast and convenient correspondence when we can't have an "individual" contact that HR groups love, innovation permits us to make a progressively customized understanding for the two enlisted people and current staff. "

7. Go advanced in enrolment and adjustment

Businesses should promptly change to advanced innovation in all angles, from recruiting, meeting, adjusting, and in any event, terminating. The utilization of computerized works has gotten increasingly famous. Developing businesses, including markets, supplement advanced exercises with the majority, including store signs, to contact individuals where they are. "Since enrolment isn't as of now potential, forms are changing to computerized ways to deal with enlistment. Organizations will unavoidably depend on confided in referrals since they won't have the option to meet their new representatives up close and personal. It is significant that organizations think not just of conventional "kids' systems" and utilize increasingly differing HR for their referrals. Organizations must do the recruiting procedure with the goal that the competitor works for the organization; they should mirror one another. Since we as a whole work for all intents and purposes, meetings ought to likewise be done practically speaking. Video conferencing innovation empowers associations to speak with competitors as visits and additionally video introductions. Similarly, as with conventional meetings, video meetings ought to be painstakingly arranged, with a proper structure and territory diagrams to be secured, with competitors arranged ahead of time utilizing the innovation to be utilized for the meeting.

8. Concentrate on the present workforce, not recruiting new ability

In this unsure period, enlisting is getting progressively troublesome, particularly for outside pros. Since outside specialists make up about a fourth of the US workforce. USA at STEM, human asset supervisors are attempting to help to staff as well as concentrating more on correspondence and care, moving procedures to concentrate on their present workforce. For organizations that are sure of drawing inability from seaward organizations in the United States varying, for example, IT organizations, we anticipate that this ability should stay outside of the United States, and ventures in different enterprises will back off once they are finished. Late travel bans, visa closings, and suspension because of the COVID-19 flare-up assume a job in the coordination of outside ability trying to safeguard and save occupations. Since there are such a large number of questions with regards to the results of a pandemic, numerous HR groups need to examine their exercises and methodologies to select and secure ability. Notwithstanding, it offers Human Resources authorities the chance to deal with their current remote gifts and extend assets to assist them with enduring this exceptional time. For instance, unnecessary correspondence and sympathy with the outside ability through virtual snacks and preparing, ongoing updates, and bulletins - the entirety of this is done to escape from enrolling procedures to sharpen the prosperity of your current remote gifts.

Literature Review

COVID-19, a work environment and representative emotional well-being overview depicted in this report have two ramifications for psychological well-being: mental pressure and significant melancholy that can result from a pandemic flare-up or scourge (Chiu et al., 2020;

Lai et al., 2020; Perlis, 2020; Wu et al., 2005; Xiang et al., 2020). Mental disarranges are principally utilized as a marker of psychological wellness (Drapeau et al., 2011). This alludes to the passionate enduring of an individual joined by side effects of sorrow (for instance, misery and loss of intrigue) and uneasiness (for instance, nervousness) (Drapeau et al., 2011; Mirowsky and Ross, 2003; Payton, 2009) and substantial side effects, for example, sleep deprivation (Drapeau et al., 2011; Marchand, 2004). Mental trouble is related to a lot of psychophysiological and social side effects that reach out over some undefined time frame (Marchand, 2004). Despite the fact that downturn is a psychological mind-set issue described by a consistent decline in temperament and intrigue (Bonde, 2008), steady sentiments of misery, negative feelings, and trouble adapting to day by day undertakings (Cummins et al., 2015). If not recognized, mental scatters can prompt significant despondency (Marchand, 2004). Despite the fact that a downturn can have genuine outcomes, for example, suicide (Beck and Alford, 2009; Cummins et al., 2015).

Mental pain and discouragement are the consequence of extraordinary or steady pressure that has not been controlled, predominantly because of the person's trouble in adapting to unpleasant life occasions (Cummins et al., 2015; Drapeau et al., 2011; Marchand, 2004). The present pandemic is a wellspring of extreme worry for the whole populace of the world.

The COVID-19 pandemic can be related to numerous stressors that can drain workers' emotional well-being during and after this pandemic. In this area, we recognize stressors during a coronavirus pandemic and those that may create after this pandemic. The debacle an individual feel isn't an issue. This is bound to be an outcome of the issue (Mirowsky and Ross, 2003). In this manner, it is imperative to comprehend the issue so as to recognize arrangements that help representatives and associations diminish the danger of emotional wellness issues. This is the primary target of this article.

Research Methodology

Scope of the Study

Most entrepreneurs concur that compelling associations require incredible masterminding. A promoting plan is a bare essential guide that sets out all the methodology, methodologies, exercises, costs, and foreseen results for a particular time allotment. The course of action makes the entire gathering base on express goals, their most critical resource for the entire association. It requires some speculation to develop a promoting plan. This assessment is also focussed on the study The Role of Hr in Resumption of Business Post Covid-19

Objectives of the Study

The crucial focuses of the investigation are: -

- → To understand the impact on HR role after the resumption in business after COVID-19.
- ightarrow To understand the need of its employees benefits and welfare along with the business benefits.
- → To systematically use the workforce towards the betterment of the organisation which has been disturbed due to COVID-19.
- → To innovate new different ideas like work from home type so as to maintain social distancing as well as the work for the firm getting done accurately.

Research Design

Descriptive

Beneath an enlightening investigations format, the specialist is especially keen on depicting the case or situation underneath her/his examinations view. It's a thought based absolutely examines structure that is made by utilizing gathering, investigating and offering the amassed

measurements. The enlightening examination configuration to direct the exploration and utilized elucidating recurrence and connection & paratuses.

Definite inquire about is based absolutely at the found and evaluated ponders which get know-how from getting a charge out of in tendency to from rule or conviction.

Examining Method

Accommodating testing technique: Convenient inspecting is depicted as a strategy got a handle on by examiners where they gather authentic checking on data from a well-open group of respondents. This is the most widely used peer review method because it is exceptionally small, simple, and amazing. In general, people open up quickly to become a pinch of the model. Examiners use different test systems in conditions where there are large masses. All around, trying the entire structure is unthinkable. Researchers use comfortable separation in conditions where additional data sources exceed what is allowed by the rule. There are no criteria necessary to improve this model. At this point he ends up being extremely weakened to remember the parts of this model. All fragments of people are qualified and subject to authority and territory to participate in the model. The examiner chooses people who are, in fact, prone to intimacy, and does not consider whether they appeal to all masses or not. Using this system, they can observe similarities, assumptions and points of view in the least complex way possible.

Sample Test Size

This consolidates finding what number of tests are required. So here we take a case of 50 (the two folks and females were accessible in the examination).

Procedure

The survey for the study on The Role of Hr in Resumption of Business Post Covid-19_was prepared and later circled among the masses. There were 50 individuals including any number of females and folks. Right now, was identical quantity of people. The age of the herd was from 21 to 50 years. Important subtleties, such as age, sexual orientation, educational ability, profession, payment of a part each month, the status of your wedding. There were no notifications about name, religion. The information was collected, encoded, and recorded in an Excel spreadsheet, and after a while transferred to Structure 21. The SPSS system was used to configure the information. The evaluation results and results were clarified and various assumptions and obstacles to the current evaluation were recorded.

Inspecting Design

The essential data was assembled through the field audit in the examination region. The ensuing survey was assembled from 50 customers utilizing the organization. The assessment used both essential data and auxiliary data. The point of convergence of the examination is to analyse the attitude, impression of laborers and customers towards the study The Role of Hr in Resumption of Business Post Covid-19.

- Demographic Subtlety Sheet This is a general diagram containing common attributes, such as age, gender, family type, marital status, etc.
- Self-study. The structure is presented in the form of an evaluation system used to store information from a predetermined location of the respondents to obtain data and data fragments for various intriguing topics. Surveys have many objectives and should be possible from alternative points of view, subordinate to the selected structure and search points for which to search. From the outset, a similarly mass-involved model is required, which should

combine information about the respondent from the structure with the required evaluation qualities, which can adequately answer their evaluation questions and provide the best data. There are various types of drawings. On a surprisingly fundamental level, reviews are divided into two parts: as tools show and depending on the amount of time. The toolkit combines surveys and parties. The degree of time suggests that this is a longitudinal and cross section.

ANALYSIS

Cross course of action strategy was used through SPSS variation 21.

Finding and Results

Data Collection

A survey for study on The Role of Hr in Resumption of Business Post Covid-19_was arranged and disseminated among the populace. Advantageous examining was utilized to gather information since there was a period requirement. Delhi and NCR areas were chosen for the examination. 50 members partook in the investigation. The information was recorded; no notice of names, standing, and religion was mulled over. Segment subtleties like age, sex, instructive capability, occupation, salary were thought about. The information was sorted out in the exceed expectations sheet at that point moved to the SPSS programming rendition 21. Tables were framed and frequencies were determined.

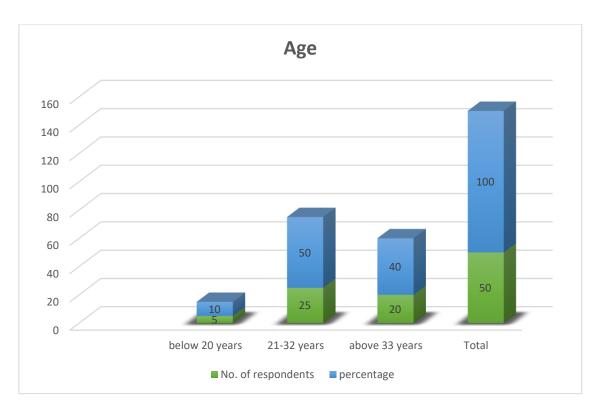
Descriptive statistics

When the information was sorted out in SPSS rendition 21, distinct insights were led on the fundamental segment subtleties like sexual orientation, age, instructive capabilities, occupation, pay every month and their conjugal status.

Data Analysis & Interpretation

Age

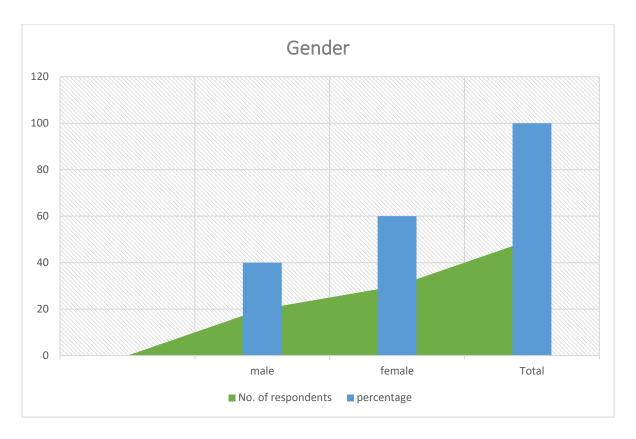
Options	No. of respondents	percentage
below 20 years	5	10
21-32 years	25	50
above 33 years	20	40
Total	50	100



From the above graph we can see that the maximum age range for participants was between 21-32 years of age.

Gender

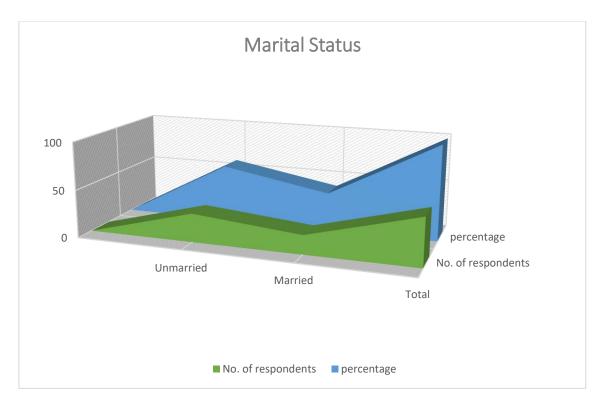
Gonadi		
Options	No. of respondents	percentage
male	20	40
female	30	60
Total	50	100



From the graph above, the participation male range was 20 whereas the female participation was 30. Hence, no discrimination was made in any case.

Marital Status

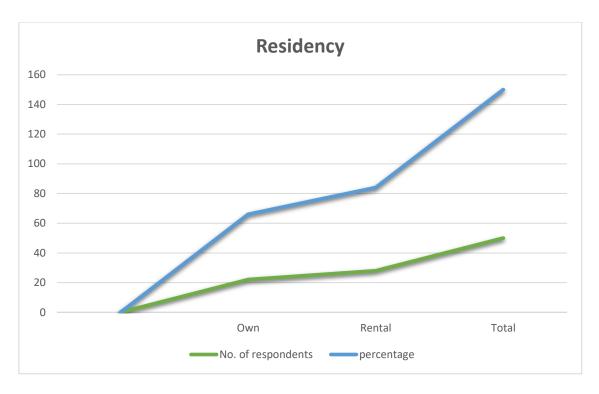
Options	No. of respondents	percentage
Unmarried	30	60
Married	20	40
Total	50	100



From the graph above, there are 30 unmarried individuals and 20 married couple who took part in this study.

Residency

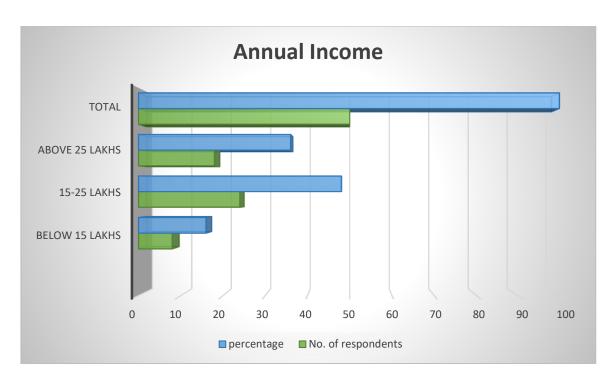
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Options	No. of respondents	percentage
0	00	44
Own	22	44
Rental	28	56
Total	50	100
Total	50	100



From the graph above, 22 respondents had their own bungalows or apartments while 28 respondents stayed at rental flats.

Annual Income

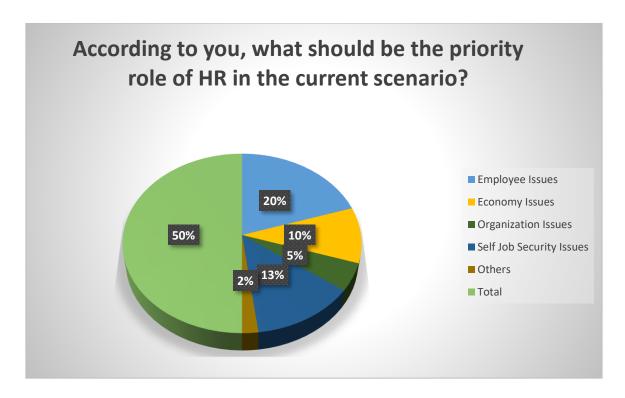
Options	No. of respondents	percentage
Below 15 lakhs	8	16
15-25 lakhs	24	48
Above 25 lakhs	18	36
Total	50	100



From the graph above, most of the people have an annual income between 15 lakhs to 25 lakhs followed by individuals who earned above 25 lakhs and lastly the ones who have an annual income below 15 lakhs.

According to you, what should be the priority role of HR in the current scenario?

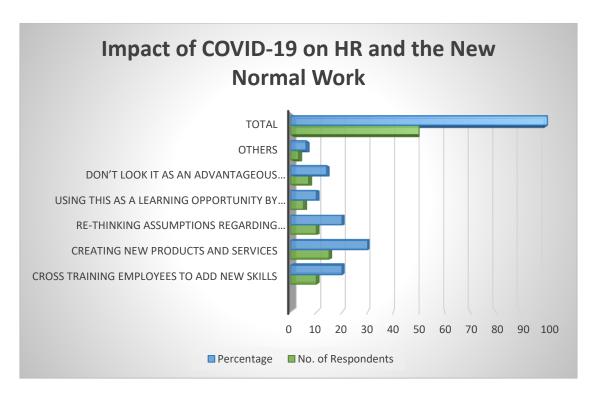
The cording to you, what should be		
Options	No. of Respondents	Percentage
Employee Issues	20	40
Economy Issues	10	20
Organization Issues	5	10
Self-Job Security Issues	13	26
Others	2	4
Total	50	100



While surveying when asked about according to you what should be the priority role of Hr in the current scenario, majority individuals voted for employee issues, 26% individuals voted for self-job security issues, 20% individuals voted for economy issues, 10% individuals voted for organizational issues and lastly 4% individuals voted for others.

Impact of COVID-19 on HR and the New Normal Work

Options	No. of Respondents	Percentage
Cross training employees to add	10	20
new skills	10	20
Creating New Products and Services	15	30
Re-thinking assumptions regarding current business practices	10	20
Using this as a learning opportunity by creating new courses on how to deal with		
pandemics	5	10
Don't look it as an advantageous	7	14
opportunity	7	14
Others	3	6
Total	50	100



From the above graph, 30% respondents voted for creating new products and services, followed by 20% of respondents voted for cross training employees to add new skills as well as re-thinking assumptions regarding current business practices, 14% individuals don't look it as an advantageous opportunity, 10% individuals believed in using this as a learning opportunity by creating new courses on how to deal with pandemics and lastly 6% went for other impact factors.

Findings

- ♣ There has been a total number of 50 respondents who were interviewed and chosen for the survey.
- ♣ The majority respondents that were interviewed belonged to the age category between 21-32 years.
- **♣** The male respondents were more than the female or other respondents.
- **↓** Unmarried individuals participated more than married individuals in this survey.
- Most of the respondents stayed at rental houses as compared to ones that had their own apartments or bungalows.
- Most of the people have an annual income between 15 lakhs to 25 lakhs.
- ♣ Majority individuals voted for employee issues, 26% individuals voted for self-job security issues, 20% individuals voted for economy issues, 10% individuals voted for organizational issues and lastly 4% individuals voted for others.
- ♣ 30% respondents voted for creating new products and services, followed by 20% of respondents voted for cross training employees to add new skills as well as re-thinking assumptions regarding current business practices, 14% individuals don't look it as an advantageous opportunity, 10% individuals believed in using this as a learning opportunity by creating new courses on how to deal with pandemics and lastly 6% went for other impact factors.

Recommendations

✓ With COVID-19, promoting selecting methodologies should be executed to concentrate on enrolling the possibility for adaptable jobs that can likewise be performed from

- home. There are long haul advantages of an increasingly adaptable workforce that will keep going long after this period closes. Moving to a progressively adaptable workforce can likewise assist organizations with setting aside cash by paying individuals just for the work that is required in this fierce time and past.
- ✓ Organizations should initially advise the open that they are as yet open, employing, and pushing ahead. A moderate pool of up-and-comers will make progress toward those organizations that are dynamic. Also, organizations must refresh and erase their occupations on the Internet, new posts will acquire prominence, and messages posted even a month prior will be considered conceivably immaterial.
- ✓ Businesses should promptly change to advanced innovation in all angles, from recruiting, meeting, adjusting, and in any event, terminating. The utilization of computerized works has gotten increasingly famous. Developing businesses, including markets, supplement advanced exercises with the majority, including store signs, to contact individuals where they are.

Limitations

Despite best efforts, in each case there are several problems or limitations associated with the statistical survey, which cannot be excluded, but can be limited, so to speak. There may be a real error at this time due to these variables.

- Small Sample Size Your approximate size will be small compared to the absolute customer base, implying that the size of our example will be relatively small in a universe that is large enough.
- Non-response error: Since this study will be based on customer reactions, non-reactions and some minor reactions may be part of the error.
- Sampling: Expecting to reach each individual client is beyond imagination, so you will try to cover all areas of the client by passing an agent test, somewhat limiting the exam. These restrictions can affect job opening, but not to a great extent, and therefore do not have a fundamental impact on job opening. Some respondents did not prefer to share their views, and some may not know the realities of the Bank.

Conclusion

Numerous organizations should rapidly change their recruiting promoting methodologies from "discover a few" to "welcome" to help transitory staffing needs due to COVID-19. Selection representatives must investigate wellsprings of unanticipated work costs, furnish candidates with an assortment of approaches to effortlessly apply on the web, and decrease job prerequisites to lessen enlistment time, and rapidly enlist staff to help crucial capacities. Safe house set up orders have additionally made video talk with programming obligatory for organizations that can't talk with applicants face to face. Web conferencing frameworks will fill in if all else fails, however, organizations will truly exploit the particular usefulness of video talk with stages to consent to groups on enlisting procedures and applicant determination models. Organizations must refresh and erase their occupations on the Internet, new posts will acquire prominence, and messages posted even a month prior will be considered conceivably immaterial. Innovation is a key viewpoint that can support all groups, particularly HR experts, to oversee correspondences, joint effort, and profitability during this season of vulnerability in the COVID-19 blaze and help HR groups to change procedures to keep up your present ability. With a large group of changes, for example, the conclusion of corporate workplaces and the transitory suspension of visa gatherings with the administration, HR groups, remote residents, and their legal advisors have a great deal to follow. Organizations can actualize innovations to manage these issues and enhance movement administrations, giving the clear correspondence between all gatherings included.

Future Scope of the Research

In any event, during this time, organizations must endeavour to stay in contact with gifted experts. Regardless of whether they are not growing their workforce now, this technique readies the organization's ability pool for future recruiting endeavours by ensuring these discussions have just begun and associations are built up. Computerized instruments are a significant component of this inquiry. For instance, organizations can depend on their ability systems to look for help while scanning for a contender to fill an explicit opening. By contacting the current ability network in the association - the individuals who have just applied for opportunities or joined to get work cautions and friends refreshes - HR groups can lessen recruiting time and discover up-and-comers put resources into the vision and qualities of your organization. Furthermore objectives organizations must refresh and erase their occupations on the Internet, new posts will acquire prominence, and messages posted even a month prior will be considered conceivably immaterial. When this is cultivated, it is essential to live the new "remote expansion" process, which incorporates selecting, enlisting, enrolling, recruiting, preparing, and creating routine work for every single new representative remotely.

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